



Vehicle Protection

What is Vehicle Protection?

All bookings with SHAREaCAMPER are covered by the Vehicle Protection. We understand while on the road accidents can happen, therefore we offer all our travellers two options of vehicle coverage. Our insurance policy is provided by CGU Insurance and covers all Australian bookings. At the time of booking, travellers have the choice of two options depending on the vehicle chosen.

Vehicle Type	Basic Insurance	Basic Insurance Bond	Premium Insurance	Premium Insurance Bond
Tier 1 Vehicle	AUD 5 / day	AUD 2,500	AUD 15 / day	AUD 500
Tier 2 Vehicle	AUD 9 / day	AUD 5,000	AUD 30 / day	AUD 800
Tier 3 Vehicle	AUD 15 / day	AUD 7,000	AUD 50 / day	AUD 1,000

Both options are covered by the same insurance policy and only differ in price and security bond amount. The security bond deposit will be authorised 1 – 2 days before the booking starts.

Exclusions

These are the main exclusions from the Vehicle Protection:

Off-road

- Written permission by the owner must be provided for off-road usage;
- in the case, written authorisation is provided the traveller must follow the guidelines for off-road usage specified on our terms and conditions;
- please verify the banned areas on our terms and conditions;
- in case of an accident in these areas the traveller is completely liable.

Damage Exclusions

- The Traveller indemnifies the Owner for any Damage to, or loss of, the Vehicle occurring during the Actual Rental Period and for any liability to any third party for death, personal injury or property damage or any financial or other consequential loss.
- The Traveller agrees irrevocably to pay for all loss or damage arising from use of the Vehicle where:
 - The Vehicle is damaged through wilful or reckless action;
 - Overhead Damage or Underbody Damage to the Vehicle occurs, regardless of cause, except for collision with another vehicle where third party details are provided to SHAREaCAMPER;
 - The Vehicle is damaged through wilful or reckless action;
 - Overhead Damage or Underbody Damage to the Vehicle occurs, regardless of cause, except for collision with another vehicle where third party details are provided to SHAREaCAMPER;
- damage is caused by sitting or standing on the exterior of the Vehicle;
- the wrong type of fuel or contaminated fuel was used;
- water or any other contaminating substance is put in the fuel tank;
- fuel is put in the water tank;



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- costs are incurred with losing the fuel, oil or water caps;
- the keys are left in the Vehicle or the Vehicle is left unlocked;
- the keys are lost, damaged, or stolen;
- the keys are not kept securely in the possession of the Traveller or Authorised Driver;
- the awning is damaged, except for regular wear and tear and damage caused by collisions with other vehicles where the third-party details are provided to SHAREaCAMPER;
- tyres are damaged, except for regular wear and tear;
- the Vehicle is being loaded or unloaded on a transport or watercraft;
- the Vehicle suffers damage or loss over water;
- the Vehicle suffers damage or loss through submersion or partial immersion in water, including, but not limited to salt water damage, creek and river crossings, crossing flooded areas;
- the Vehicle is damaged due to the use of snow chains;
- damage or loss occurs by falling asleep while driving;
- the interior of the vehicle is damaged, except for damage to the interior caused by external collisions;
- the vehicle has become bogged, submerged, caught, trapped, stuck or restricted in any way;
- the Vehicle has been abandoned;
- the Vehicle has suffered damage or loss due to the incorrect use or lack of required use of an electric brake controller;
- the Vehicle suffers damage or loss whilst being driven by a driver who is not the Traveller or an Authorised Driver and/or drivers that have a licence that has been suspended or cancelled;
- the Vehicle was being used in contravention of any legislation, regulation, or by-law controlling road traffic or against the direction of any relevant local authority.

Breakdown

If the Vehicle breaks down or suffers any mechanical malfunction, (including if the Vehicle displays any warning light) the Traveller must notify the roadside assistance service on 1300 558 456 and the owner if need be.

Vehicle Damage

- Contact the police where required by law;
- obtain information from third party if necessary such as: driver's license details and registration number;
- if possible photograph the damage and registration of other parties involved;
- contact SHAREaCAMPER as soon as possible on +61 2 8880 9065;
- contact the owner of the vehicle.